“School of Claims” Seminar
Orlando, Florida
April 25th and 26th 2013

BREAK OUT SESSION No. 1
1. The Science of Sinkholes
2. Traumatic Brain Injury
3. Winning your Case at Trial
4. Biomechanics and Accident Reconstruction Analysis
5. Current Trends in Construction Industry Claims

BREAK OUT SESSION No. 2
6. Bad faith in Florida
7. Medical Malpractice Arena for 2013
8. Problem Employee - Harassment, Terminations and Discrimination
9. Florida’s Recent legislative Changes
10. Nursing Home Claims

BREAK OUT SESSION No. 3
11. Successful Tactics for a Winning Mediation
12. Defeat Assignments of Benefits
13. Social Media and the Internet
14. Florida’s Claims Administration Statute
15. Non-Delegable Duties in the Medical Malpractice

BREAK OUT SESSION No. 4
16. Multi-Conditional Settlement Demands
17. Condo Association law
18. Water loss and the 14 Day Rule
19. PIP/BI/UM, Fraud - Unlawful Billing
20. Update on Medicare liens and Set-Asides
MARK YOUR CALENDAR! Cole, Scott & Kissane is pleased to announce that on April 26, 2013, we will be once again hosting a complimentary Claims Management Seminar at the beautiful JW Marriott Orlando Grande Lakes Resort, 4040 Central Florida Parkway, Orlando, Florida 32837. This seminar is our firm’s way of thanking you for all your hard work throughout the year and is our completely complimentary gift just for you. For those who will be staying over night, we kick off the Seminar with a cocktail reception and light dinner on April 25th, also at the JW Marriott from 5:30 p.m. to 9:30 p.m. Seminar materials will be available and registration begins at 7:00 a.m. on April 26th. A continental breakfast will be served from 7:00 a.m. to 9:00 a.m. at the registration location. We invite all guests to attend a complimentary luncheon at noon. We have some great raffle prizes and special gifts for each attendee. We are pleased to announce we have state approval for CE and CLE (Florida Bar) credits. Please note that CE and CLE credits will differ contingent upon your selection from each of the four breakout sessions.

Enclosed is a Program Schedule that outlines the topics to be discussed and a map of the surrounding area. We ask that you register in advance on line at www.csklegal.com. If you are unable to register online, you may print out the registration form (last page) and return same to our attention (see registration form for details). We prefer online registration, as it is automatically entered into our system.

Please feel free to make additional copies of the registration form for anyone else who may be interested in attending or direct them to our website. You Must Pre-Register for This Event. If you have any questions, please do not hesitate to contact Samantha Webster at (321) 972-0006, samantha.webster@csklegal.com or Janeea Lluy at (305) 350-5319, janaea.lluy@csklegal.com.

We look forward to seeing you in Orlando!

Very truly yours,

Cole, Scott & Kissane, P.A.

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JW Marriott Orlando Grande Lakes Resort
4040 Central Florida Parkway - Orlando, Florida 32837
Tel: 1-407-206-2300
Fax: 1-407-206-2301
Toll-Free: 1-800-576-5750
http://www.grandelakes.com

Hotel Reservations:
If you would like to make hotel reservations at the JW Marriott, please call 1-800-576-5750 directly and refer to the Cole, Scott & Kissane room block. We have negotiated a special rate for our guests of $209.00 per night. Call Passkey directly at 1.800.266.9432 or online at the following website: https://resweb.passkey.com/go/csklegal. There are only a handful of rooms available, so please make your reservations early. Reservations must be made no later than April 11, 2013 in order to obtain the special rate. Any changes or cancellations must be made by no later than four (4) days before the reservation in order to avoid any charges to your account.

From the Airport Orlando - MCO (10 miles SW):
Take North exit to 528 W ($1.50 toll) to Exit 3, John Young Parkway South, turn left onto John Young Parkway, turn right onto Central Florida Parkway, turn left to hotel main gate.**From I-4: Exit 72 on 528 West ($1.50 toll) to Exit 3, John Young Parkway South, turn left onto John Young Parkway, turn right onto Central Florida Parkway, turn left to hotel main gate.

Starting Point: Jacksonville Airport
Depart on Local road(s) (East); Road name changes to Kitty Hawk Rd; Turn LEFT (East) onto Cole Flyer Rd; Turn LEFT (North) onto Pecan Park Rd S; Turn RIGHT (East) onto Dixie Clipper Dr; Road name changes to SR-102 [Airport Rd]; Keep STRAIGHT onto SR-102 [CR-110]; Keep STRAIGHT onto SR-102 [Airport Rd]; Keep STRAIGHT onto SR-102 [CR-110]; Take Ramp (RIGHT) onto I-95; Road widening near Jacksonville (SB) (November 13, 2006 - September 30, 2008); At exit 260B, take Ramp (RIGHT) onto I-95; At exit 72, turn RIGHT onto Ramp; *Toll road* Merge onto SR-528 [Beach Line]; At exit 2, turn RIGHT onto Ramp; Take Ramp (RIGHT) onto Orangebrook Blvd; Turn LEFT (East) onto Central Florida Pkwy.

Starting Point: Miami Airport
Depart on Local road(s) (East); Turn RIGHT (South-East) onto Local road(s); Bear LEFT (East) onto Local road(s); Turn LEFT (East) onto Local road(s); Turn RIGHT (South) onto Local road(s); Bear LEFT (North-East) onto Local road(s); Turn LEFT (North) onto Perimeter Rd; Turn LEFT (West) onto NW 20th St; Turn RIGHT (North) onto Local road(s); Keep RIGHT on Ramp; Keep LEFT to stay on Ramp; Take Ramp (LEFT) onto SR-112 [Airport Expy]; *Toll road* Stay on SR-112 [Airport Expy] (East); Turn RIGHT onto Ramp; Keep STRAIGHT to stay on Ramp; Take Ramp onto I-95 [SR-9A]; *Toll road* Keep LEFT onto Florida’s Turnpike (Ronald Reagan Turnpike); Reconstruction near Delray Beach (NB) (November 9, 2004 - October 31, 2007); At exit 249, keep RIGHT onto Ramp; Bear LEFT (North) onto Local road(s); Turn LEFT (West) onto Dart Blvd [E Osceola Pkwy]; Turn RIGHT (North) onto US-17 [US-17 92]; Turn LEFT (West) onto Central Florida Pkwy; Turn LEFT (South) onto Whitney Pl, then immediately turn LEFT (East) onto Central Florida Pkwy.

Starting Point: Tampa Airport
Depart on Local road(s) (East); Turn RIGHT (South) onto N West Shore Blvd; Road name changes to W Tampa Bay Blvd; Turn RIGHT (South) onto US-92 [SR-600]; Take Ramp (LEFT) onto I-275; At exit 45B, take Ramp (RIGHT) onto I-4; At exit 71, turn RIGHT onto Ramp; Take Ramp (RIGHT) onto Central Florida Pkwy.

Starting Point: Daytona Beach Airport
Depart on Local road(s) (West); Turn RIGHT (North) onto Midway Ave; Turn LEFT (West) onto US-92 [W International Speedway Blvd]; Keep RIGHT onto Ramp; Take Ramp (LEFT) onto I-95; At exit 260B, take Ramp (RIGHT) onto I-4; At exit 72, turn RIGHT onto Ramp; *Toll road* Merge onto SR-528 [Beach Line]; At exit 2, turn RIGHT onto Ramp; Take Ramp (RIGHT) onto Orangebrook Blvd; Turn LEFT (East) onto Central Florida Pkwy.

We are pleased to announce we have state approval for CE and CLE (Florida Bar) credits. Please note that CE and CLE credits will differ contingent upon your selection from each of the four breakout sessions.

Enclosed is a Program Schedule that outlines the topics to be discussed and a map of the surrounding area. We ask that you register in advance on line at www.csklegal.com. If you are unable to register online, you may print out the registration form (last page) and return same to our attention (see registration form for details). We prefer online registration, as it is automatically entered into our system.

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We look forward to seeing you in Orlando!

Very truly yours,

Cole, Scott & Kissane, P.A.
### APRIL 26, 2013
### CSK SCHOOL OF CLAIMS SCHEDULE

<table>
<thead>
<tr>
<th>Time</th>
<th>Session</th>
<th>Topics</th>
<th>Speakers</th>
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<tbody>
<tr>
<td>7:00 a.m. – 8:00 a.m.</td>
<td>REGISTRATION</td>
<td>(Continental Breakfast 7:00 a.m. – 9:00 a.m.)</td>
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<tr>
<td>8:00 a.m. – 8:30 a.m.</td>
<td>WELCOME</td>
<td>Key Note Speaker: GOVERNOR RICK SCOTT  - Rick Scott is the 45th Governor of the great State of Florida. As promised during his campaign, Rick is focused on creating jobs and turning Florida’s economy around. Born in Bloomington, Illinois, and raised in Kansas City, Missouri, Rick’s father was in the 82nd Airborne during World War II. After the war, Rick’s father was a city bus driver and then a truck driver. His mother worked as a JC Penney clerk. At times the family struggled financially, and when Rick started public school, they lived in public housing. In high school, Rick met Ann, and the high school sweethearts have been married for 40 years and have two married daughters, Allison and Jordan. This year they will become proud grandparents. After attending high school and community college, Rick enlisted in the United States Navy, where he served on active duty aboard the USS Glover as a radar man. The G.I. Bill enabled Rick to attend college and law school. While enrolled at the University of Missouri-Kansas City and working full-time at a local grocery store, Rick and Ann made their first significant foray into the business world by buying two Kansas City doughnut shops for Rick’s mother to manage. Following graduation from UMKC with a degree in business administration, Rick earned a law degree from Southern Methodist University. A successful businessman with a Midwestern work ethic, Rick is considered one of America’s foremost entrepreneurs, and he has brought his business experience to Tallahassee. As Governor, Rick is working to ensure every Florida family has the same opportunity to live the American dream, to provide children an opportunity for a great education and every adult an opportunity to get a job. Rick is phasing out the business tax, providing property tax relief, expanding education options for children, encouraging economic development statewide, and reforming state government to run more efficiently and effectively for the people of Florida. Rick is working to make sure the cost of living in Florida does not increase.</td>
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<tr>
<td>9:00 a.m. – 9:50 a.m.</td>
<td>BREAKOUT SESSION 1</td>
<td>Geology 101: What Lies Beneath - The Science of Sinkholes and what the jury needs to know.</td>
<td>William Woods, Aram Megerian, Esq. Industry Expert</td>
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<td>Neurology and The Law: Was the Homework really forgotten? Understanding the real science of traumatic brain injury (TBI) claims</td>
<td>Daniel Shapiro, Esq. Neurologist</td>
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<td>Drama 101: Winning Your Case at Trial – A Trial Lawyer’s Perspective on what you need to know. (other than the facts)</td>
<td>Barry Postman, Esq, Michael Brand, Esq, Greg Curtin, Esq, Tony Dapore, Miles Moody, Daniel Shapiro, Esq. Neurologist</td>
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<td>Physics And Your Accident: How Biomechanics and Accident Reconstruction Analysis wins cases.</td>
<td>Henry Salas, Esq, Kevin Bedsworth, Engineering Systems, inc.</td>
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<td>Nursing Homes 101: Effective Defense Approaches to Long Term Care Cases filed by Predatory Firms and Their Progeny- The Reptile</td>
<td>John Coleman, Esq, Sanjo Shatley, Esq, Sharon Hollins – HCR Manor Care</td>
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<tr>
<td>9:50 a.m. – 10:00 a.m.</td>
<td>MORNING BREAK</td>
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<td>10:00 a.m. – 11:50 a.m.</td>
<td>BREAKOUT SESSION 2</td>
<td>Lessons In Bad Faith: 15 lessons you absolutely must learn before graduation – or risk cleaning erasers at excess exposure summer school.</td>
<td>Joe Kissane, Esq, Trevor Hawes, Esq. Industry Expert</td>
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<td>Medical School: Trends, topics and pitfalls in the Medical Malpractice Arena for 2013.</td>
<td>Daniel Shapiro, Esq, Paula Parisi, Esq, Tony Dapore, ProAssurance</td>
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<td>The Principal’s Office: Dealing with the Problem Employee - Harassment, Terminations and Discrimination – How to successfully minimize workplace claims.</td>
<td>Barry Postman, Brian Rubenstein, Jason Fogg, Marty Schnabel</td>
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<tr>
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<td>Shop Class: Current Trends in the Construction Industry-Project Specific Policies; Ethical and Practical Issues with</td>
<td>George Truitt, Esq, Steve Befera, Esq.</td>
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## APRIL 26, 2013
### CSK SCHOOL OF CLAIMS SCHEDULE

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<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>12:00 p.m. – 1:00 p.m.</td>
<td>COMPLIMENTARY LUNCH BUFFET</td>
<td>Kristina Ashcraft – MC Consultants, Inc.</td>
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<td>Brian Hadar – USI Suncoast Insurance</td>
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<tr>
<td><strong>BREAKOUT SESSION 3</strong></td>
<td>1:00 p.m. – 2:50 p.m. (Choose One)</td>
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<tr>
<td>Negotiation 101:</td>
<td>Don’t just attend your next mediation - win it. Successful Tactics for a winning mediation.</td>
<td>Daniel Kissane, Esq., Mediator Bob Cole</td>
</tr>
<tr>
<td>The Nurse’s Office:</td>
<td>Understanding and dealing with Non-Delegable duties in the Medical Malpractice arena.</td>
<td>Michael Brand, Esq., Nancy Carr – Claims and Risk Mgmt Serv. Jo Wilson – Lakeland Regional Medical</td>
</tr>
<tr>
<td><strong>BREAKOUT SESSION 4</strong></td>
<td>3:00 p.m. – 3:50 p.m. (Choose One)</td>
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<tr>
<td>The Toughest Subject In School:</td>
<td>Multi-Conditional Settlement Demands and excess exposure – How to successfully navigate Florida’s most dangerous minefield.</td>
<td>Joe Kissane, Esq., Kevin Willing – Travelers</td>
</tr>
<tr>
<td>Astronomy 101:</td>
<td>Why Your Condo Association is like Star Wars – How to effectively deal with the Evil Empire.</td>
<td>Barry Postman, Jonathan Vine, Greg Curtin</td>
</tr>
<tr>
<td>Drip, Drip, Drip:</td>
<td>Water loss and the 14 Day Rule – How to avoid getting water-boarded by your own insured</td>
<td>Aram Megerian, Valerie Jackson</td>
</tr>
<tr>
<td>Stolen Lunch Money:</td>
<td>PIP/BI/UM, Fraud – Unlawful billing – Soft tissue injury – What you need to know to beat them at their own game.</td>
<td>Daniel Shapiro, Esq., Sarah Egan, Esq.</td>
</tr>
<tr>
<td>Detention (Of Your Money):</td>
<td>Comprehensive update on the treatment of Medicare Liens and Set-Aside under the new Act.</td>
<td>Trevor Hawes, Esq., Todd Belisle</td>
</tr>
<tr>
<td>3:50 p.m. – 4:00 p.m.</td>
<td>AFTERNOON BREAK</td>
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<tr>
<td>4:00 p.m. – 4:30 p.m.</td>
<td>OPEN PANEL DISCUSSION</td>
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</tbody>
</table>

*Please note that the above schedule and courses are subject to change.*
CSK SCHOOL OF CLAIMS' SEMINAR REGISTRATION
If you are registering for more than one person, please fill out separate forms for each person.

NAME: ____________________________________________________________

TITLE: ____________________________________________________________

COMPANY: ________________________________________________________

ADDRESS: ________________________________________________________

CITY: ___________________________ STATE: ___________ ZIP: ___________

TELEPHONE: _______________________________________________________

E-MAIL ADDRESS: __________________________________________________

INS. LICENSE NO.: _________________________________________________

State approval pending for CLE credits.

Please note that CLE credits will differ contingent upon your selection from each of the four breakout sessions.

WHICH SESSIONS WILL YOU BE ATTENDING?

Breakout Group 1: __________________________________________________

Breakout Group 2: __________________________________________________

Breakout Group 3: __________________________________________________

Breakout Group 4: __________________________________________________

• Please indicate if you want us to submit your CEU credits: YES____ NO____

• Please indicate if you are attending the Thursday Night Cocktail Reception and Dinner: YES____ NO____

• Did you attend any of our earlier Claims Management Seminar? YES____ NO____

• Have you had the opportunity to work with our firm since last year? YES____ NO____

• Do you plan on working with our firm in the future? YES____ NO____

_______________________________
SIGNATURE

Fax: Complete this form and fax entire panel to: Cole, Scott, & Kissane P.A., Attn: School of Claims Seminar 2013, (305) 373-2294

Mail: Detach or photocopy this form and mail to: Cole Scott & Kissane, P.A., Attn: School of Claims Seminar 2013, 9150 South Dadeland Blvd, Suite 1400, P.O. Box 569015, Miami, Florida 33256

Phone: To register or for further information, please contact Samantha Webster at (321) 972-0006, samantha.webster@csklegal.com

Email: To register or for general questions, please contact Samantha Webster at (321) 972-0006, samantha.webster@csklegal.com.

Internet: Register on line at: www.csklegal.com